

HUHS Operating Hours: Effective Wednesday March 18, 2020

Service	Availability	Comments	Operating Hours
CLINICAL SERVICES			
Internal Medicine – Smith Campus Center	Open on-site		M-F: 8am - 6pm
Urgent Care	Open on-site		M-Sun: 8am - 6pm
Medical Area (LMA)	Open on-site		M-F: 9am - 5pm
Pharmacy	Open on-site		M-F: 8:30am - 5pm Sat: 9am - 1pm
Quest Lab	Open on-site		M-F: 9am – 5:30pm
Radiology	Open on-site		M-F: 10am-6pm
Mt. Auburn Hospital OB / GYN	Relocated for urgent needs	Mt. Auburn Practice for Women 725 Concord Ave., Suite 1200, Cambridge	
Law School	Open <u>and</u> relocated to Smith Campus Center (SCC)	Care available at SCC	M-F: 8:30am - 5pm
Behavioral Health	Open via remote access	Scheduled telephone appointments during business hours; emergency care screening by phone.	M-F: 9am – 5pm; Telephone consultations available after hours
Counseling & Mental Health Services	Open via remote access	Scheduled telephone appointments; emergency care screening by phone.	M-F: 8am – 6pm; Telephone consultations available after hours
Diabetology / Endocrinology	Open via remote access	Scheduled telephone appointments during business hours	
Care Coordination	Open via remote access	Available by phone only	
Gastroenterology	Open via remote access	Scheduled telephone appointments during business hours; emergency care screening by phone.	
Neurology	Open via remote access	Scheduled telephone appointments during business hours; emergency care screening by phone.	
Referral Office	Open via remote access	Available by phone only	
Center for Wellness	Closed		Closed
Dental	Closed	Emergency consults available	Closed
Dermatology	Closed		Closed
ENT	Closed	Emergency consults available	Closed
Eye Clinic	Closed	Emergency consults available	Closed
General Surgery	Closed	Emergency consults available	Closed
Nutrition	Open via remote access	Scheduled telephone appointments; emergency care screening by phone.	M-F: 8am – 5pm
Orthopedics / Podiatry	Closed	Emergency consults available	Closed
Physical Therapy	Closed	Emergency consults available	Closed
Travel Clinic	Closed		Closed
OTHER SERVICES			
Alcohol and Other Drug Services (AODS)	Open via remote access		
Office of Sexual Assault Prevention and Response (OSAPR)	Open via remote access		
ADMINISTRATIVE SERVICES			
Business Office	Open via remote access	Available by phone and email only	M-F: 9am - 5pm
Central Services	Open	Onsite availability and remote access	
HelpDesk	Open	Onsite availability and remote access	
Human Resources	Open via remote access	Available by phone and email only	M-F: 9am - 5pm
Medical Records / Health Information Services	Open via remote access	Available by phone and email only	M-F: 9am - 5pm
Member Services	Open via remote access	Available by phone only	M-F: 9am - 5pm
Revenue Cycle	Open via remote access	Available by phone only	M-F: 9am - 5pm