



# HARVARD UNIVERSITY

## Health Services

**huhs.harvard.edu**  
**617-495-5711**

### **TTY Reference Guide**

#### **What is TTY Phone?**

A telephone communication device designed to assist patients who have a hearing impairment.

#### **How does it Work?**

We have a conversation with an Operator who relays the information back to the assisted patient using a “typed” conversation read by the recipient.

#### **Dial 9-711.**

You are connected to a TTY Operator who will ask you for the phone number of the hearing impaired recipient.

A 3-way conversation is established with YOU, OPERATOR, and PATIENT

- **Monday-Friday 7:45AM-5:30PM: Smith Campus Center, 3 North**  
**TTY Phone# 800-439-0183**
- **Evenings, Weekends, & Holidays: Law School Pound Hall AHUCC**  
**TTY Phone# 617-495-1198**