TTY Reference Guide

What is TTY Phone?
A telephone communication device designed to assist patients who have a hearing impairment.

How does it Work?
We have a conversation with an Operator who relays the information back to the assisted patient using a “typed” conversation read by the recipient.

Dial 9-711.
You are connected to a TTY Operator who will ask you for the phone number of the hearing impaired recipient.
A 3-way conversation is established with YOU, OPERATOR, and PATIENT

- **Monday-Friday 7:45AM-5:30PM**: Smith Campus Center, 3 North
  TTY Phone# 800-439-0183

- **Evenings, Weekends, & Holidays**: Law School Pound Hall AHUCC
  TTY Phone# 617-495-1198